Sharien Hinton 1070 Baird Road Santa Rosa CA 95409

Sep 6th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have been a client of both AT&T and Comcast. The service and treatment I received was abysmal. I switched to Sonic because it is a local company, responsive to it's customers needs and treats me like a human being.

I'm sick to death of these huge corporations owning everything including the government. Competition and competitiveness in the market place makes for better products, better customer service and better business. Diversifying the market makes for a stronger economy because it does not depend on the success of just one or two companies.

Right now living in California is ridiculously expensive, specifically the bay area. Customers should have a wide range of choices regarding products and services according to what they can afford. I am forced to pay more for the same internet service or for service I don't want, I will simply do without.

Sharien Hinton